VOICE & VIDEO

SIMPLE UNIFIED COMMUNICATIONS

Feature List

v3.0 February 2014

Site Wide Features

Standard Included Features per Site

- Account/Authorisation Codes
- Call Capacity Management
- Call Director
- Call Park & Pickup
- Call Logging
- Calling Plan: Incoming
- Calling Plan: Outgoing
- Company Contacts
- Configurable Extension Dialling
- Configurable Feature Access Codes
- Device Inventory Report
- Enhanced Outgoing Calling Plan
- Group Calling Line ID
- Group Contacts
- Group Intercept
- Holiday Schedule
- Music On Hold
- Phone Services
- Series Completion
- Time Schedule
- Voice Messaging/Voice Portal

Optional Features (chargeable)

- Auto Attendant (1 free per site)
- Call Centre ACD
- Call Centre Plus
- Call Centre Wall Boards
- Hunt Group Plus

Per User Features

Feature Name	Basic	Advanced	Mobility
Authentication	x	x	x
Basic Calls Log	x	x	x
Call Forwarding Always	x	x	x
Call Forwarding Busy	x	x	x
Call Forwarding No Answer	x	x	x
Call Forward Not Reachable	x	x	x
Call Return	x	x	x
Call Transfer (Consultative & 3-Way)	x	x	x
Call Waiting	x	x	x
Calling Line ID Delivery - Blocking	x	x	x
Calling Line ID Delivery - External	x	x	x
Calling Line ID Delivery - Internal	x	x	x
Calling Name Retrieval	x	x	x
Client Call Control	x	x	x
Flash Call Hold	x	x	x
Flash Call Transfer	x	x	x
Intercept User	x	x	x
Last Number Redial	x	x	x
Personal Contacts	x	x	x
Phone Services	x	x	x
Three-Way Calling	x	x	x
Video Calling (On Net Point-2-Point)	x	x	x
Alternate Numbers		x	x
Answer Confirmation		x	x
Automatic Callback		x	x
Anonymous Call Rejection		x	x
Automatic Hold/Retrieve		x	x
Barge-in Exempt		x	x
Call Director		x	x
Call Forward Selective		x	x
Call Notify		x	x
Calling Line ID Blocking Override		x	x
CommPilot Express in Toolbar		x	x

Feature Name	Basic	Advanced	Mobility
CommPilot Express in Toolbar		x	x
Directed Call Pickup with Barge-in		x	x
Do Not Disturb		x	x
Fax Messaging		x	x
Mobile Toolbar (iPhone)		x	x
Priority Alert/Distinctive Ringing		x	x
Push to Talk		x	x
Remote Office		x	x
Selective Call Acceptance		x	x
Selective Call Rejection		x	x
Sequential Ringing		x	x
Simultaneous Ring		x	x
Speed Dial – 8		x	x
Speed Dial – 100		x	x
Toolbar Feature Control Application		x	x
Voice Messaging User (Voicemail)		x	x
Voice Portal Calling		x	x
Mobile Office Smartphone			x
Shared Call Appearance 10			x
Optional Features (chargeable)			
Call Recording	x	x	x
CRM Connect	x	x	x
Mobile Office Desktop	x	x	x
Receptionist Small Business	x	x	x
Reception Console - Enterprise	x	x	x
Busy Lamp Field (BLF)		x	x
Hot Desking		x	x
Mobile Office iPad			x

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